

Empowering financial success
at every stage in life.



ANNUAL REPORT



CORPORATE AMERICA
FAMILY CREDIT UNION

›empowering financial success®

Federally insured by NCUA



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YEAR IN REVIEW

In 2014 Corporate America Family Credit Union (CAFCU) celebrated its 75 year anniversary; it was a time for reflecting on the past and celebrating future financial empowerment of our members. We were able to bring many exciting opportunities to members, offering them new conveniences, which in turn allowed us to live up to our vision of making a meaningful difference in the financial lives of our members.

›Convenience and service

Early in 2014 we celebrated with our members at the grand-opening of our latest state-of-the-art branch in Chicago, Illinois. This branch along with the Elgin, Illinois branch offers members an experience with Personal Teller Machine (PTM) video banking technology providing real time, face-to-face interaction with one of our Member Center Specialists. The PTMs at both locations offer members expanded hours of operation for additional face-to-face service.

Membership Concierge Service was launched, offering our members a personalized account opening experience in addition to collaborating with members to discover additional products and services that are just right for them. A dedicated Membership Concierge Specialist will help down to the last detail when a member switches financial accounts to CAFCU.

›Innovative technology

Enhancing member-facing technology continued to be a focal point, as the new CAFCU Mobile app was launched. Included in the app, and brought to mobile for the first time, is Money Manager, which members can utilize at no cost to them. This personal financial management tool empowers CAFCU online account users to budget, manage and add practically any of their accounts (from other financial institutions) to get a clear view of their total financial lives all within the app.

Another great, convenient tool that we unveiled was the



AskAuto® app. Members scan VINs to compare, rank and save notes on vehicles of interest. Members can even apply for a vehicle loan or refinance their current vehicle through their smartphone or tablet.

We're focused on the safekeeping of members' personal and financial information. With security threats on the rise, we're equipped with leading-edge security and enact stringent measures to keep information safe and secure. As a result, we launched IBM® Security Trusteer Rapport, which is an online fraud protection software we offer at no cost to our members. This software warns about, prevents and removes cyber-security threats from personal computer(s).

›Financial success and security

To ensure financial success and security, CAFCU continued to focus on operating strategically by leveraging and investing in new technologies and innovative products to generate revenue. We continued to effectively manage risks to better maintain a high level of financial soundness, stability and security in order to empower our members' financial success.

›The CAFCU brand

Another notable moment was the completion and launch of CAFCU's mobile-optimized website that offered members a first look at our newly defined brand. The new website provides a simple and easy-to-navigate user interface allowing members to browse services and conveniences that will aid in their financial goals and dreams.

2014 Highlights

We launched additional products and services customized to our members' financial needs and lifestyles.

2014 Notable Growth:

- Grew by over 17.1 million loan dollars

2014 Making a Meaningful Difference:

- Nearly 1,600 members took advantage of BALANCESM

2014 Loan Protection Statistics — easing financial burden for our members during difficult times:

- Over \$123,500 in disability benefits were disbursed to members
- Members collected more than \$95,500 in unemployment benefits
- Our members' families received over \$59,700 in life benefits

Throughout the year we continued to make changes to visually convey our brand message “empowering financial success” via different communication channels, including our new Visa® Credit and Debit Card designs as well as online and print materials. To further explain the advantages of being a CAFCU member we introduced a two-minute video that illustrates who CAFCU is in addition to providing information about the benefits of our products and services for members at every stage in life.

Looking forward...

As we reflect upon all of our accomplishments in 2014, we are looking forward to 2015 and all it holds for CAFCU

as we strive to live our mission of being the primary financial institution for you, our members. On behalf of CAFCU staff and the Board of Directors, we thank all of our loyal members past and present that paved the way to accomplish this milestone of 75 years in business. Your continued support allows us to look forward to empowering future CAFCU members’ financial success.

Peter Paulson
President & CEO

Costanzo Maestranzi
Chairman of the Board

The Supervisory Committee’s responsibility is to serve Corporate America Family Credit Union members by ensuring that all credit union records are accurately and properly reported.

This committee fulfills its obligation to members by monitoring and auditing the activity of each credit union branch office and department for adherence to internal control procedures and Board Policy. This committee receives and reviews member inquiries and resolves any problems that may exist.

The committee also recommends policy changes to the Board of Directors for their approval. In addition, the financial statements of all merging credit unions are reviewed and special audits performed, as required, prior to merge dates.

The Supervisory Committee contracted Nearman, Maynard, Vallez, CPAs to perform an annual audit of the credit union. Their latest report, dated June 17, 2014, states that their audit was conducted according to auditing standards generally accepted in the United States of America. Nearman, Maynard, Vallez, CPAs concluded that the financial statements present fairly, in all material

respects, the financial position of Corporate America Family Credit Union as of March 31, 2014 and 2013, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Corporate America Family Credit Union contracted McGladrey, LLC for quarterly compliance assessments, and TraceSecurity, Inc for information technology assessments. These voluntary, proactive assessments demonstrate our dedication to address emerging compliance expectations and protect our members. The Supervisory Committee continues its devotion to addressing compliance and internal controls.



Thomas Rieck
*Chairman
Supervisory Committee*



I really like the services, customer support and the ease of access to my accounts. I would recommend Corporate America Family Credit Union to everyone. The service is great!

Pamela L. — Illinois
*Empowered member
since 1980*

FINANCIALS

As of December 31, 2014 and 2013
in thousands of dollars

Statements of Financial Condition

Assets	2014	2013
Cash in Banks	\$ 2,503	\$ 2,343
Loans to Members (Note 1)	321,515	305,210
Allowance for Loan Loss	(4,304)	(3,500)
Investments (Note 1)	243,487	253,819
Other Assets	13,695	13,132
Total Assets	\$ 576,896	\$ 571,004
Liabilities & Equity		
Members' Shares (Note 2)	\$ 359,049	\$ 354,585
Share Certificates (Note 1 & 2)	122,794	126,337
Other Liabilities	4,723	4,455
Reserves	90,330	85,627
Total Liabilities & Equity	\$ 576,896	\$ 571,004

Statements of Income

Revenues	2014	2013
Interest on Loans	\$ 18,926	\$ 18,167
Investment Income	3,413	3,553
Fee Income	7,185	7,095
Total Revenues	\$ 29,524	\$ 28,815
Expenses		
Dividends on Share Accounts	\$ 540	\$ 533
Dividends on Share Certificates	808	1,156
Loan Loss Provision Expense	2,627	(612)
Compensation & Benefits	12,858	12,049
Office Expenses	7,054	6,318
Membership Benefits	2,310	1,845
Other Expenses	325	983
Total Expenses	\$ 26,522	\$ 22,272
Net Income	\$ 3,002	\$ 6,543

NOTES: FAIR VALUE OF FINANCIAL INSTRUMENTS

(1) Fair market value has been estimated using the discounted cash flow method for any class of financial instruments with a maturity or repricing term of greater than 12 months. The book value of loans, investments, and share certificates with a maturity or repricing terms greater than 12 months were as follows:

	Book Value	Fair Market Value
Dec. 31, 2014 - Loans	294.9	307.2
Investments	192.0	192.3
2 Year Share Certificates	45.0	44.1
Dec. 31, 2013 - Loans	278.3	283.8
Investments	196.1	194.8
2 Year Share Certificates	35.2	34.6

(2) For member shares and one-year share certificates, book value represents fair market value. Member shares reprice monthly and constitute member ownership equity in the credit union.

Corporate America Family Credit Union (CAFCU) ended 2014 in a very strong financial position. The credit union finished the year with a Net Worth to Total Asset Ratio of 15.6%. In addition, CAFCU earned a respectable 0.52% Return on Average Assets. Loan growth was 5.3%. When compared to other financial institutions, CAFCU maintains a strong financial position.

During 2014, CAFCU earned \$3.0 million. Loan revenue increased \$0.8 million. Interest and non-interest expenses were managed. Provision expense increased \$3.2 million in 2014. Dividend expense decreased \$0.3 million. Operating expenses increased \$1.4 million. The favorable dividend expense reflects the overall lower rates in the market place.

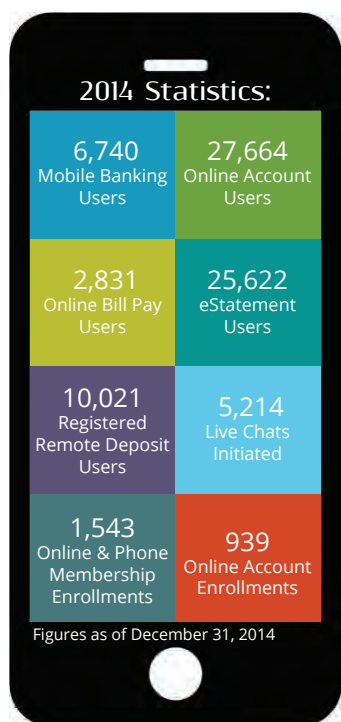
Total equity increased by \$4.7 million, or 5.5%. The increase in total equity resulted from a strong net income for the year and favorable market value adjustments on investments. The strong equity position underscores the credit union's position as an exceptionally safe depository for members' savings.

Total assets of \$576.9 million increased by \$5.9 million, or 1.0%, in 2014. This increase was due to greater member share balances and strong total equity. CAFCU experienced significant growth in consumer loan balances.

Overall CAFCU had strong financial results in 2014. The respectable net income and growth in reserves helps position the credit union for challenges in 2015. We look forward to serving our membership in the upcoming year.



John Blsiz
Treasurer



We offer our members a variety of empowering online services including account viewing, funds transfer, Online Bill Pay, a personal financial management tool, loan applications, deposit and withdrawal capabilities, educational articles and more.

All online financial services are available 24/7 from the comfort of your own home with the click of a mouse or on the go with your mobile device.



The member service is timely; not to mention you get to speak with a person. Too many financial services no longer have this option to speak with a person within the same day. A rare commodity!

Melba F. — Georgia
Empowered member
since 2004

**Arizona**

Peoria

California

Santa Clara

Connecticut

Bristol

Georgia

Atlanta

Illinois

Burbank • Chicago
Crystal Lake • Elgin
Mt. Carmel • Oak Brook
Rosemont • Streamwood
Warrenville

Kansas

Kansas City

North Carolina

High Point

Ohio

Marion

Pennsylvania

Towanda

Texas

Dallas

Virginia

Herndon

2014 QUICK FACTS

19 Corporate America
Family Credit Union branches
in 11 states

6,700+ Shared Branches

60,000+ Surcharge-free ATMs

Visit www.cafcu.org/locations
to find branch locations and
surcharge-free ATMs nationwide.



The services you offer, great customer service and the ease of banking online is why I would recommend you to my friends and family.

Scott P. — Alabama
Empowered member
since 2005

MEET YOUR BOARD OF DIRECTORS



Costanzo Maestranzi
Chairman of the Board
Investment Committee
Nominating Committee



Kenneth Naatz
Vice Chairman
Secretary
Investment Committee



John Blozis
Treasurer
Investment Committee
Nominating Committee



Glenn Brown
Director
Membership Committee
Loan Committee



Maurice Thompson
Director
Nominating Committee
Supervisory Committee



Paula Blonski
Director
Membership Committee
Supervisory Committee



Thomas Rieck
Director
Supervisory Committee
Political Action Committee



Tory Gum
Director
Membership Committee



Peter Paulson
President
Investment Committee
Political Action Committee

Corporate America Family Credit Union's Board of Directors are elected by members and serve voluntarily on behalf of the membership to oversee the operations of the credit union.



The ease of use of both MARTI and Online Account Access is very much appreciated. You keep it simple and that's the best thing you can do. Thank you.

Carol R. — Maryland
Empowered member
since 1992

OUR HISTORY

2008 – Mobile banking became available to members.

1997 – We changed from a federal charter to a state charter. Our name was changed to Corporate America Family Credit Union.

1986 – We began serving various sponsor companies and appropriately changed our name to Corporate America Federal Credit Union.

1956 – Automatic Electric was purchased by GTE Corporation — we changed our name to GTE Employees Federal Credit Union.

2014 – Corporate America Family Credit Union celebrates 75 years. Our first Personal Teller Machines (PTMs) were installed at our Elgin, Illinois and Chicago, Illinois branches.

1997 – Online Account Access became available to members.

1992 – Our Administrative Office located at 2075 Big Timber Road, Elgin, IL opened.

1985 – MARTI (Member Audio Response Telephone Inquiry) became available to all members.

1939 – An ambitious group of 15 Automatic Electric Company employees each deposited \$5 into the Automatic Credit Union.

Learn more about the history of Corporate America Family Credit Union at www.cafcu.org/AboutUs.



I have been a member for over 25 years! CAFCU has always been available to fill our many needs and their customer service is hard to match. CAFCU has always been there for me and my family.

Debra A. — Oklahoma
Empowered member
since 1987

Empowering financial success at every stage in life.



I recommended several co-workers who have since opened accounts. Rates are unbeatable, customer service is excellent and there are many ATMs to assist customers.

Simone M. — Illinois
Empowered member
since 2008



Great service and products. You guys are the first ones I look at whenever I need something.

Neil M. — Illinois
Empowered member
since 2002



Corporate America Family Credit Union has always come through for us with professionalism and great rates on savings, credit cards and mortgages.

Rebecca B. — Kentucky
Empowered member
since 1991



When my credit was bad but showed improvement, you offered me two car loans to refinance and a personal loan to consolidate debt. This saved me thousands in the long run and hundreds per month. This is a personal banking experience which I could find nowhere else today!

Shaun C. — Virginia
Empowered member
since 2013



Good service! Branch personnel are helpful, friendly and know my name. Never have to wait at the local branch I use.

Judith K. — Illinois
Empowered member
since 1968



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1-800-359-1939



www.cafcu.org